



## INSTALLING DEALER AGREEMENT

Dealer \_\_\_\_\_ Contact \_\_\_\_\_

Address \_\_\_\_\_

Email \_\_\_\_\_ Phone \_\_\_\_\_ Fax \_\_\_\_\_ Cell \_\_\_\_\_

DEALER is an independent, non-exclusive Coverstar dealer and shall be responsible for the following:

1. **REPRESENTATIONS:** Only making those representations to customers regarding the Coverstar products that have been made by Coverstar in writing. Any exceptions must be in writing and signed by Douglas Larson, President of Coverstar, LLC
2. **INSTALLATIONS:** Ensuring that the cover systems are only installed by someone who is familiar with the Coverstar products and has received training on installation of the systems. Covers shall be installed in a manner that meets all local and national codes, as well as ASTM safety standards for pool covers. Dealer agrees to only install Coverstar approved parts on any Coverstar system.
3. **HOMEOWNER TRAINING:** Training the homeowners in the proper operation of the pool cover, including but not limited to: (1) operation and maintenance of the cover, (2) proper use of pump (3) removing the key from the switch and (4) the importance of maintaining the proper pool environment for the pool cover system including chemical balance and elimination of corrosive environments.
4. **LABOR WARRANTY:** The Coverstar warranty only covers labor performed at the factory and does not cover onsite labor. DEALER is responsible for all onsite labor warranty work
5. **PARTS WARRANTY:** Coverstar will replace under the terms and conditions of our warranty any parts that are deemed to have failed. (See warranties and memo on warranty for specifics of the warranty implementation). Coverstar is not responsible for any field labor incurred in installing the new parts. Note: All parts must be returned to Coverstar before any credit can be issued for the failed item. Shipping costs both ways are the responsibility of homeowner or DEALER.
6. **CUSTOMER SERVICE:** Providing customer service in a professional and timely manner. The DEALER is responsible for servicing each system that he installs.
7. **PLACING AND VERIFYING ORDERS.** Coverstar has an internet ordering system to place orders. Verbal or faxed orders can be used, however before the order is placed into production, a printed copy of the order will be faxed to DEALER for verification and signature. It is DEALER'S responsibility to verify the accuracy of all orders. Coverstar is not liable for any errors in this type of order.
8. **ORDER CHANGES:** Coverstar normally ships within 48 hours, or sooner, of receiving a completed order. As a result, in most cases, it is not possible to change an order once it is placed.
9. **PAYMENT:** Payment in full shall be made for any orders before they are shipped unless prior credit has been established.
10. **SHIPPING.** Coverstar sells FOB Lindon, UT or Indianapolis, IN. DEALER is responsible for specifying carrier of their choice. Any damaged freight claims are between DEALER and carrier.

I hereby acknowledge receipt of these terms and conditions and copies of the warranties.

Signed \_\_\_\_\_

Date: \_\_\_\_\_

Print Name \_\_\_\_\_